

Ford Roadside Assistance - Customer Claim Form

To fully assist you should you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program performed by Sykes Assistance Services Corporation on behalf of Ford Canada.

For complete program details and items eligible for reimbursement, you may contact your dealer, you can call us at 1-800-665-2006, or visit our website at www.Ford.ca.

1.	. Owner Information
	Salutation Mr. Mrs. Dr.
	First Name Last Name
	Street Apt. No. City
	Prov. Postal Code Residence Phone Business Phone
	Email
2.	. Vehicle Identification Number: Odometer:
3.	 How to Submit: Please include a letter detailing the sequence of events from the time the vehicle broke down to the time the vehicle was picked up. Include paid receipts that clearly detail the nature of the service being claimed, including copies of the repair or work order that pertained to the breakdown. Please retain a copy of all receipts for your records.
•	A claim form and supporting documents are required for all claims. Claims received without receipts and claim form will be returned causing delays in processing.
•	For your convenience, you may bring your claim to your local Ford dealer who will submit the claim on your behalf, you can submit your claim online at www.Ford.ca , or you can email your claim to Ford-Claims@sykes.com .
4.	. I have completed this form, attached all pertinent receipts and certify that the information provided is complete and accurate.
	Signature of Owner Date

www.ford.ca 1 800 665 - 2006



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